

General Terms and Conditions Stichting Burohelp

Last updated: [14-07-2025]

1. Introduction

These Terms and Conditions apply to all organisations, including companies and nonprofit organisations, that register, donate, collaborate, or otherwise engage with the Social Impact platform, operated by **Stichting Burohelp**, registered at Dek 32, 1319 BB Almere, the Netherlands (KvK: 40597779 / RSIN: 950822868). By using the platform, organisations agree to these terms.

Burohelp is a Dutch nonprofit foundation that strengthens collaboration between companies and nonprofit organisations through digital tools that track social impact, operational hours, and corporate social responsibility (CSR) engagement.

2. Definitions

- **Stichting Burohelp:** The legal foundation operating the Social Impact platform.
- **Platform:** The digital environment accessible via www.burohelp.com.
- **Organisation:** Any company or nonprofit entity registered on the platform.
- **Time Bank:** The module where operational hours are logged, funded and valued.
- **CSR Credits:** Non-monetary tokens used to track and report CSR contributions by companies.
- **ANBI:** Dutch public benefit organisation as recognised by the Dutch Tax Authority.

3. Purpose of the Platform

The platform exists to:

- Enable nonprofit organisations to log operational efforts, gain visibility, and access funding.
- Help companies diversify their non-profit portfolio through thousands of small and medium-sized nonprofits by contributing time-based financial support.
- Facilitate transparent reporting and allocation of donations based on measurable community impact.
- Strengthen small and mid-sized ANBI nonprofits through continuous funding.

4. Organisational Responsibilities

4.1 Companies

- May allocate CSR budgets for time-based financial donations.
- Understand that CSR Credits have no monetary value and cannot be traded, only to be used as proof of their commitment to the community.
- Must act in accordance with Burohelp's mission and public benefit character.
- Are encouraged to collaborate with a diverse portfolio of nonprofits based on logged impact.

4.2 Nonprofit Organisations

- Must be legally registered as a recognised ANBI organisation .
- Are responsible for logging hours truthfully and ensuring activities reflect their mission.
- May receive donations and support based on platform activity and verified needs.
- Agree to use received resources only for social benefit in line with platform guidelines and to the extent that the Tax Authority allows.

5. Donation Allocation

- Stichting Burohelp applies a transparent funding model, with logged hours as the basis for distribution.
- At least 80% of donations are allocated to nonprofits; a maximum of 20% is retained for operational costs, as outlined in the Policy Plan.
- Allocation is non-negotiable and based on objective platform data to ensure fairness and compliance.

6. Data Privacy and Security

- All data is processed according to the General Data Protection Regulation (GDPR).
- organisations can access, update, or request removal of their data.
- Data is used solely for validation, reporting, and donation allocation.

7. Platform Use and Liability

- The platform is provided “as is.” Stichting Burohelp does not guarantee uninterrupted access.
- Each organisation is responsible for its actions and compliance with national laws.
- Stichting Burohelp is not liable for damages due to misuse or system failures.

8. Misuse and Fraud Prevention

- Any attempt to manipulate hours, create false accounts, or misuse donations will result in immediate removal from the platform and possible legal action with possible finds and donations being demanded to be reimbursed
- Burohelp reserves the right to audit, verify, and suspend access as necessary to protect its mission and the public interest.

9. Transparency and Reporting Obligations

- Stichting Burohelp publishes annual reports, financial statements, and board information in accordance with ANBI regulations.
- Nonprofits receiving funding may be asked to provide brief updates or results related to funded activities.
- Quarterly reports on logged impact and donation distribution will be made available to platform participants.

10. Intellectual Property

- All content, structure, branding, and the use of the digital tools are the intellectual property of Stichting Burohelp.
- No part of the platform may be copied, reproduced, or modified without prior written consent.

11. Amendments

- Stichting Burohelp may revise these Terms and Conditions when necessary. Changes will be announced via the Stichting Burohelp’s website. The continued use indicates acceptance of the updated terms.

12. Contact

Questions or concerns regarding these terms may be directed to:

info@burohelp.com

Stichting Burohelp, Dek 32, 1319 BB Almere, The Netherlands