Annex 2 – CCPA Addendum (U.S. Data Processing Addendum)

This Addendum ("Addendum") forms part of the Conditions, general terms of use and subscription to the platform Burohelp, and of any superseding written Master Service Agreement, entered by and between you, the Customer (as defined in the Agreement) ("Customer"), and **Stichting Burohelp** ("Stichting Burohelp"; and collectively – the "Agreement").

This Addendum reflects the parties' desire and intent to modify and amend the Agreement, in accordance with the terms and conditions hereinafter set forth, regarding the processing of Customer Personal Information (as defined below) by Stichting Burohelp on behalf of the Customer.

Capitalized terms not defined herein shall have the meanings assigned to such terms in the Agreement.

You represent and warrant that you have full authority to bind the Customer to this Addendum. If you cannot, or do not agree to, comply with and be bound by this Addendum, or do not have authority to bind the Customer or any other entity, please do not provide any Customer Personal Information to us.

If you need a signed copy of this Addendum, you can send a request to **privacy@burohelp.com** and we'll provide you a countersigned copy.

1. DEFINITIONS

- "CCPA" means the California Consumer Privacy Act of 2018, Cal. Civ. Code §1798.100 et. seq., and its implementing regulations.
- "Customer Personal Information" means any Customer Data maintained by Customer and processed by Stichting Burohelp solely on Customer's behalf, that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household, to the extent that such information is protected as "personal information" (or an analogous variation of such term) under applicable U.S. Data Protection Laws.
- **"U.S. Data Protection Laws"** means all laws and regulations of the United States of America, including the CCPA, applicable to the processing of personal information (or an analogous variation of such term).
- "Service Provider" has the meaning set forth in Section 1798.140(v) of the CCPA.

2. AMENDMENTS

2.1. Roles

The parties acknowledge and agree that with regard to the processing of Customer Personal Information performed solely on behalf of Customer, **Stichting Burohelp** is a Service Provider and receives Customer Personal Information pursuant to the business purpose of providing the Services to Customer in accordance with the Agreement.

2.2. No Sale of Customer Personal Information to Stichting Burohelp

Customer and Stichting Burohelp hereby acknowledge and agree that in no event shall the transfer of Customer Personal Information from Customer to Stichting Burohelp pursuant to the Agreement constitute a sale of information to Stichting Burohelp, and that nothing in the Agreement shall be construed as providing for the sale of Customer Personal Information to Stichting Burohelp.

2.3. Limitations on Use and Disclosure

Stichting Burohelp is prohibited from using or disclosing Customer Personal Information for any purpose other than the specific purpose of performing the Services specified in the Agreement, the permitted business purposes set under applicable law, and as required under applicable law. Stichting Burohelp hereby certifies that it understands the foregoing restriction and will comply with it in accordance with the requirements of applicable U.S. Data Protection Laws.

2.4. Data Subject Access Requests

Stichting Burohelp will reasonably assist Customers with any data subject access, erasure or opt-out requests and objections. If Stichting Burohelp receives any request from data subjects, authorities, or others relating to its data processing, Stichting Burohelp will without undue delay inform Customer and reasonably assist Customer with developing a response (but Stichting Burohelp will not itself respond other than to confirm receipt of the request, to inform the data subject, authority or other third party that their request has been forwarded to Customer, and/or to refer them to Customer, except per reasonable instructions from Customer). Stichting Burohelp will also reasonably assist Customer with the resolution of any request or inquiries that Customer receives from data protection authorities relating to Stichting Burohelp, unless Stichting Burohelp elects to object to such requests directly with such authorities.